

D'ACCORD NSW SERVICES AVAILABLE

D'Accord offers face-to-face consultation, or by Phone or Skype

Common Issues

- Work Related
- Interpersonal problems – communication & conflict: staff; management; owners; other trainers
- Occupational Health – physical environment, work conditions, adaptation to change
- Vocational – stress, overload, career etc.
- Personal
- Family & Relationships – divorce, separation
- Emotional – depression, anxiety, lifestyle.
- Mental Health – substance abuse, gambling
- Other (Legal, Financial, Chronic Illness, Bereavement)

Referral Process

- Trainers and immediate family can **self-refer** by calling the toll-free **1300 88 77 24** number
- Important to arrange an appointment that's the right fit for client in terms of counselor and location
- Family members and Trainer's staff may also be eligible for counseling assistance

Confidentiality

- Strictly maintained unless consent/encouragement is given by the client to release information to designated others.
- All D'Accord staff abide by Health Privacy Laws and Acts, as well as professional APS & EAPAA ethical standards.
- Client identity is NOT disclosed, even on invoicing.