ASSISTANCE PROGRAM

New Service for Trainers

D'ACCORD NSW
EAP & Trauma – 1300 88 77 24
24 hours a day, all year round

Racing NSW

D'ACCORD NSW
EAP & Trauma – 1300 88 77 24
24 hours a day, all year round
OFFICE: Suite 17, Edgecliff Mews, 201 New South Head Road, Edgecliff NSW 2027

www.daccord-nsw.com.au

Referral Process

- ☛ Trainers and immediate family can self-refer by calling the toll-free 1300 88 77 24 number

- ☛ Important to arrange an appointment that's the right fit for client in terms of counselor and location

- ☛ Family members and Trainer's staff may also be eligible for counseling assistance

- ☛ Confidentiality

- ☛ Strictly maintained unless consent/encouragement is given by the client to release information to designated others.

- ☛ All D'Accord staff abide by Health Privacy Laws and Acts, as well as professional APS & EAPAA ethical standards.

- ☛ Client identity is NOT disclosed, even on invoicing.

D'ACCORD NSW SERVICES AVAILABLE
D'Accord offers face-to-face consultation, or by Phone or Skype

Common Issues

- ☛ Work Related
- ☛ Interpersonal problems – communication & conflict: staff; management; owners; other trainers
- ☛ Occupational Health – physical environment, work conditions, adaptation to change
- ☛ Vocational – stress, overload, career etc.
- ☛ Personal
- ☛ Family & Relationships – divorce, separation
- ☛ Emotional – depression, anxiety, lifestyle.
- ☛ Mental Health – substance abuse, gambling
- ☛ Other (Legal, Financial, Chronic Illness, Bereavement)

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